

Quality, style, and expertise from  
the South's leading conservatory  
blinds experts...

**Every angle beautifully covered.**

**Marla**<sup>®</sup>  
Custom Blinds

*The*  
**Conservatory Blinds**  
*Specialist*



0800 612 7989

[www.marlaconservatoryblinds.co.uk](http://www.marlaconservatoryblinds.co.uk)

# Welcome to Marla Custom Blinds, where service is at the heart of everything we do for you

Blinds will transform your conservatory into a room you will want to enjoy, all year round. So we want to make sure that when you choose your conservatory blinds company, it's the right one. Of course we will be delighted if you choose Marla Custom Blinds, but truthfully, we want you to be 100% sure about your decision before you make it.

## A specialist blinds manufacturer local to you

Founded in 1995, Marla Custom Blinds is a family run business based in Hampshire, making and fitting top quality conservatory blinds of all shapes and sizes, for both domestic and commercial customers right across the South. Importantly, we deliver a level of service that's personal and considerate of the needs of our customers above everything else.

## Meticulous quality control from order to installation, and beyond

All our blinds are manufactured to order at our Fareham-based factory and we use fabrics and components sourced from a wide range of suppliers to guarantee lasting good looks and faultless operation. It's incredibly important to us that you can go on enjoying your conservatory for years to come, without worrying about deteriorating parts or noticeable wear.

To guarantee our workmanship meets the highest standards your blinds will be inspected at every key stage during assembly, including a final inspection before delivery.

Installation is then carried out by our experienced fitters and every last detail of the job will be carefully prepared before arrival. So there will be no delays, no missing parts, and no surprises. The last thing you need is for your beautiful blinds to be installed unprofessionally or to have your home left in an untidy state.



Founded in 1995, we are a family run business



Installation is carried out by our experienced fitters



Exceptional service from enquiry to installation

## The Marla Custom Blinds "Customer First" Charter

It's not all about the products we make that sets us apart from our competitors, it's also about our attitude to you, the customer. Our five point 'Customer First Charter' sets out our customer promises and every order we receive is measured against these principles.

### We promise

#### Respect

We promise to treat you with courtesy and respect from enquiry to installation, and beyond.

#### Honesty

We promise to provide you with truthful and unbiased advice.

#### Value

We promise to recommend appropriate products at the most competitive prices without compromising on quality or service.

#### Professionalism

We promise the installation of your blinds will be managed with the utmost care – from parking our vehicles in a sensible place, to leaving your property clean and tidy as we found it.

#### Support

We promise exceptional service from enquiry to installation – and long after your blinds have been fitted, in accordance with our exceptional five-year guarantee.





## Your conservatory blinds 5 year guarantee

Our 5 Year Guarantee means that should there be a problem with your blinds we will fix it. The work is nearly always carried out at your home, but some types of blinds may need to be returned to our factory for repair. Importantly it offers peace of mind to every customer who orders Marla conservatory blinds.

## The highest standards of care, your blinds will stay in great shape

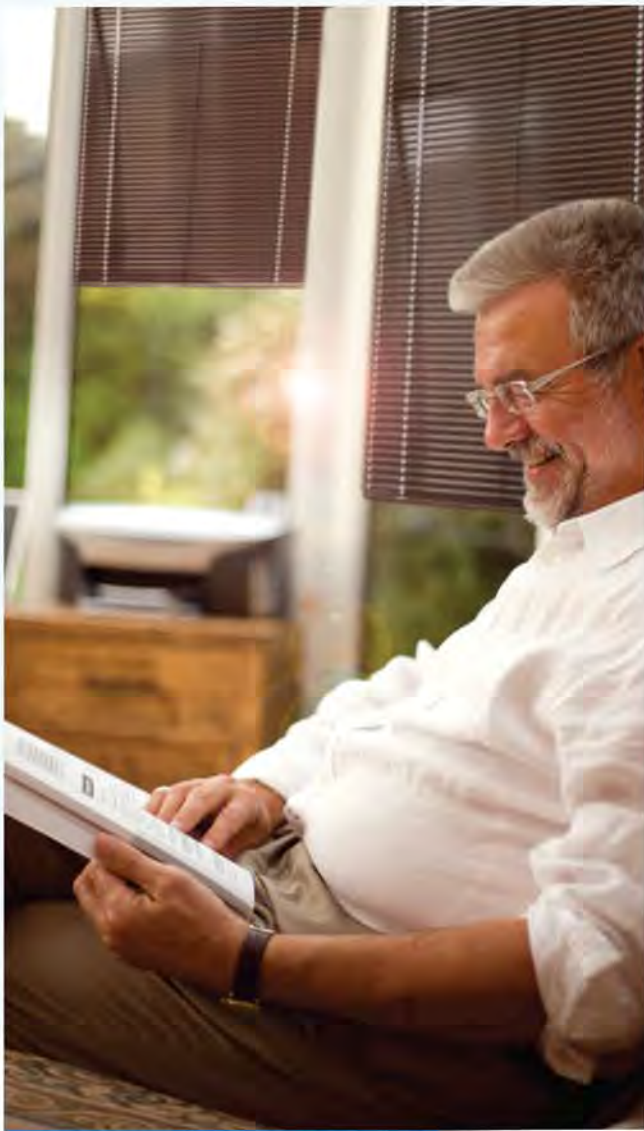
Regular cleaning, maintenance and lubrication of your blinds will help to keep them in peak condition. Whilst it is possible to do this yourself, many customers prefer to save themselves the hassle and let our professional team do the work. Our Marla Custom Blinds Care and Maintenance package includes:

- Carefully taking your blinds down for a professional clean
- Removing insects and treating dirt and stains
- Re-hanging and aligning, making adjustments where necessary
- Cleaning and lubricating support wires
- Re-installing and checking they operate smoothly

The cost of this service is bespoke to each installation, depending on the size and shape of your conservatory, the type of fabric, as well as other factors which affect the care and maintenance of your blinds.

You can request a service at any time to suit you, but we recommend an annual service is appropriate for most installations.

We will be delighted to provide a quote for our Marla Care and Maintenance package at any time, however there is no obligation, your 5 Year Guarantee is not affected if you decide not to go ahead with this package.



# Why would I choose Marla Custom Blinds?

We think we'll let a couple of our customers answer that...

“ Very informative on the choice of blinds offered. Clear indication of price. Showed tenacity in making sure the fit was correct. Very pleased with the outcome.

Customer in Southampton

“ An excellent job done. Work carried out efficiently. Did not have to wait long for blinds to be fitted after order placed. All staff very helpful and courteous.

Customer in Fareham



Proud members of  
**Checkatrade.com**  
Where reputation matters

More customer testimonials are available to view on [www.checkatrade.com/marlacustomblinds](http://www.checkatrade.com/marlacustomblinds)

## Honesty, integrity and unrivalled value for money



At Marla Custom Blinds, we do not pressure sell, we just give honest and open advice about the products and service we offer.

For over two decades we have been growing a reputation for delivering great value through exceptional standards of manufacture and installation, and for genuine commitment to customer care.

Our memberships and associations with various industry organisations also helps us to deliver the highest standard of service. We know that every customer order is an opportunity to further enhance our reputation.

*Angela & Martin Froud*  
Marla Custom Blinds

## Get in touch with Marla Custom Blinds

☎ 0800 612 7989

✉ [info@marlaconservatoryblinds.co.uk](mailto:info@marlaconservatoryblinds.co.uk)

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🐦 [www.twitter.com/mcbhampshire](http://www.twitter.com/mcbhampshire)

**Marla**  
Custom Blinds



**BBSA**  
BRITISH BLIND & SHUTTER ASSOCIATION

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